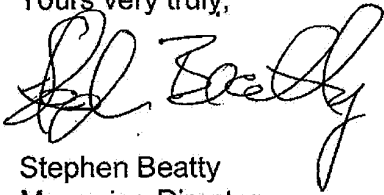


3. In addition Toyota will carry out a general educational advisory regarding this issue for Toyota and Lexus owners involved in the campaigns indicated above and other Toyota and Lexus owners regardless of whether their vehicle is involved in one of the campaigns mentioned above. Toyota will confirm the customers and MY range of vehicles involved in this general advisory.

We trust the foregoing reflects our understanding. Toyota Canada appreciates the cooperation and assistance of Transport Canada during the investigation and resolution of this matter. Toyota will continue to investigate and take appropriate measures to address any defect trends that are identified.

Yours very truly,

A handwritten signature in black ink, appearing to read "S. Beatty", written in a cursive style.

Stephen Beatty
Managing Director